



## Client testimonials

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Passenger Lift Services have been using the facilities of Penpal Studio since we started business in 1991. Several companies have quoted for the work since, however none have been able to offer the level of quality service which we enjoy from Penpal.

We are the only manufacturers of 'bespoke' vehicle lifts and because of our constant product evolution the product information has to be continually updated. Due to our strong relationship with Penpal they are able to design new product documentation very quickly, sometimes working to minimum order levels because we are trying out prototype products. Because of Penpals' strong design background and intimate knowledge of our products, when brochures, manuals, stickers, etc are required quickly we tend to give them an outline of what is required and leave the bulk of the ideas to Penpal staff!

We attend several exhibitions each year and because of constant product upgrades and changing market demands, don't always know what we will be exhibiting until a few weeks prior. With minimum fuss and complication Penpal always designs and supply us exhibition literature & banners etc which we are always very happy with.

PLS would not hesitate to recommend Penpal Studio as the best design and print company we have ever used.

*Adam Beck - Passenger Lift Services Limited*

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Thank you so much for providing us with invaluable advise, organization and printing at very short notice!!!!. The service was very friendly and helpful with a professional attitude and attention to detail throughout. The finished documents looked stunning and were well received by the client and consultants alike. We look forward to working with you in the future.

Huge thanks

*Sam Hart - Senior Landscape Architect*

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Fine Print and Penpal Studio offer us an excellent and comprehensive 'all-round' service. We really value their personal design service which offers an competent, professional and personal 'one to one' design facility covering all aspects of our companies design requirements; as a direct mail operation this is crucial to our business's core marketing success.

Fine Print/Penpal's design and printing of all our promotional literate and company brochures gives us excellent value for money, with a good quality print combined with a personalised and efficient service".

Sarah Howells - Sales & Marketing Director

*The Beautelle Group of Companies incorporating Beautelle and Meditelle Product Divisions.*

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"The success of our business has been tremendous thanks to your professional expertise and customer commitment - brilliant! Stella (The Wye Valley Spa)

"I have had incredible business from the website you built for me! Thank you Penpal Studios." Graham

"What did we do before you came along? What more can I say!!" Michelle

Stella, Graham and Michelle - *Wye Valley Spa*

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Penpal Studio provides a professional but approachable design service.

Nothing is too much trouble for this talented team and I would highly recommend Penpal for all your design, web pages and digital printing.

Gill Smith - *Wordsmith Communications*

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We have used Penpal Fine Print for our marketing materials for many years and have built a trusted relationship. Penpal always provide the highest standard whether it be for our leaflets, stationery or posters.

It is essential for us to have a reliable service and especially quick turnaround. Many thanks to Louise and Nigel for their efficient work. Many of our leaflets are now printed digitally. This has proved both cost effective and it really shows off our product images.

We look forward to dealing with Penpal for many years to come.

Sally Newman - *AT Computers Limited*